

## NOTIFICATION CONCERNING WORKERS' COMPENSATION PHARMACY BENEFITS

Please read this notice carefully. It provides you with important information on obtaining medication under a workers' compensation claim with the New York State Insurance Fund (NYSIF).

NYSIF has entered into an agreement with CVS Caremark, a Pharmacy Benefits Manager (PBM), which has a network of pharmacies to make available the medications workers may receive for their **work-related** injury or sickness. This does not change your right to get the medication necessary to treat such an illness or injury. It only means that you **must** obtain that medication from a participating pharmacy in the CareComp pharmacy network administered by CVS Caremark. This network is not limited to CVS pharmacies, but includes more than 67,000 participating pharmacies. The pharmacies and their addresses can be obtained by:

- calling the CVS Caremark Call Center at (866) 493-1640, or TDD number for the hearing impaired at (866) 200-2161
- using the website <u>www.wcrxpharmacylocator.com</u>
- using the NYSIF website nysif.com/networkbenefits

If you are obtaining your medication through a workers' compensation claim, you **must** obtain that medication from one of these pharmacies unless:

- You have a medical emergency and it is not reasonably possible to purchase the medications you need for that emergency from a network pharmacy, or
- Ordering by mail or telephone is not an option in the network, no pharmacy in the network will deliver to you, and none of these pharmacies is within 15 miles if you live in a rural location, or five miles if you do not live in a rural location. If you believe this is the case for you, please call one of the numbers on the bottom of this page.

Please note that CVS Caremark has mail-order, internet and telephone services. Instructions can be obtained by calling the CVS Caremark Call Center at (866) 493-1640.

All pharmacies in the network are required to keep a sufficient stock of medication on hand so that they can service you without undue delay.

All in-store pharmacies must be open for business during hours that are typical in your community.

Pharmacies in the CareComp pharmacy network will bill NYSIF directly. You will not have to pay out-of-pocket costs for medication.

You may obtain additional information about the CareComp pharmacy network by calling the tollfree, 24-hour telephone number: (866) 493-1640.

If you have any questions or problems, please call NYSIF at (888) 875-5790. You may also contact the New York State Workers' Compensation Board at <u>general\_information@wcb.ny.gov</u> or (877) 632-4996, or the Advocate for Injured Workers at (800) 580-6665. You may also find further information by visiting <u>www.wcb.ny.gov</u>.

# POLICYHOLDER - PLEASE POST CONSPICUOUSLY



The New York State Insurance Fund (NYSIF) provides your employer workers' compensation which provides coverage for work-related injuries or illnesses. This plan includes a network of over 67,000 participating pharmacies as an easy and convenient way for you to fill medical prescriptions. If you are prescribed medication for a work-related injury or illness, it must be filled at a pharmacy within the CareComp pharmacy network.

NYSIF also provides a "short-fill" service which enables you to obtain pharmacy benefits, even before your claim has been accepted. Although we are not required to provide this benefit, we want to help you get through the first, difficult days after your work-related injuries or illnesses by offering a limited number of prescription medication benefits that are filled within the CareComp pharmacy network.

The form on the other side of this page "Workers' Compensation Temporary Prescription Services ID" may be used to fill prescriptions at any participating pharmacy. To complete the form, please:

Step 1: Have your employer fill in their business name and policy number.

Step 2: Complete the rest of the form with your claim and contact information.

Step 3: Bring the completed form and prescription to a pharmacy in the CareComp pharmacy network.

Step 4: Within 10 days of the confirmed accident, you will receive a packet from CVS Caremark. This packet will contain a permanent identification card that should be used when filling prescriptions for the work-related injury or illness.

You can find local participating pharmacies by visiting <u>www.wcrxpharmacylocator.com</u> or by calling the 24-hour patient care hotline at **(866) 493-1640**.

If you have any questions or need any assistance, please visit <u>www.nysif.com/networkbenefits</u> or contact NYSIF at (888) 875-5790.

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### Workers' Compensation Temporary Prescription Services ID

#### **Important Information**

### ATTENTION: INJURED WORKER This Workers' Compensation Temporary Prescription Services ID form MUST BE PRESENTED to your pharmacist when you fill your initial prescription(s). If you have questions or need to locate a participating pharmacy, please contact CVS Caremark Customer Service at 1-866-493-1640. ATENCIÓN: TRABAJADOR LESIONADO Este formulario de Identificación para Servicios Temporales de Prescripción de Recetas por Compensación del Trabajador DEBERÁ SER PRESENTADO a su farmacéutico al surtir su(s) receta(s) inicial(es). Si tiene cualquier duda o necesita localizar una farmacia participante, por favor contacte al área de Atención a Clientes de CVS Caremark, en el teléfono 1.866.493.1640. Pharmacist/Employer – When form is completed, fax to CVS Caremark: 1-866-493-1644 Claimant information will be added by CVS Caremark to allow medications to process. This information can also be phoned in at 1-866-493-1640

New York State Ins	urance Fund	Group#: NY	SIF	
	Attention: All items	below must be com	pleted	
EMPLOYER'S NAME:		INJURED WO	RKER'S NAME:	
HFM BOCES				
	· · · · ·	FIRST	MI	LAST
EMPLOYER's WORKE	RS' COMPENSATION	INJURED WO	RKER'S MAILIN	NG ADDRESS:
POLICY NUMBER:	2218 552-4	STREET		
DATE OF INJURY:	//			
	MM / DD / CCYY	CITY	STATE	ZIP
INJURED WORKER'S	DATE OF BIRTH:	· · ·		
-	<u> </u>			
ID# :				rough CVS Caremark only. For
Injured Worker's	Social Security Number	Assistance call the	e CVS Caremark He	lp Desk at: 866.493.1640

### **Attention Pharmacist:**

New York State Insurance Fund's prescription program is administered by CVS Caremark. The following are the steps necessary to submit a prescription for New York State Insurance Fund claimants.

### Please follow the action steps listed below to enter the claim.

Step 1	Enter Bin Number 610235	
Step 2	Enter PCN: WRK	
Step 3	ID: Injured Worker' Social Security Number	

### **NEED ASSISTANCE?**

**Pharmacist**, if you have any questions while processing the claim, please call the CVS Caremark Help Desk at **1-866-493-1640**.